

Product Awareness Bulletin

Date: 8-2-11

Contact: Mike Schoenberger, MN

Bulletin Number: 9036

Truck Name/Number: N/A

Quote Writer Number: 01-19-0460



Description: Lifetime EXT Modular Body Structural Warranty

Specification: Rosenbauer has changed the standard structural body warranty on the EXT body from 20 years to lifetime

Subject to the provisions, limitations and conditions set forth in this warranty, Rosenbauer America (hereby referred to as "seller"), hereby warrants to each original purchaser that each new EXT modular body (exclusive of paint finish, hardware, moldings, windows, internal cabinets and other accoutrements and accessories*) is structurally sound and will retain its structural integrity for the life of the vehicle. This warranty is transferable to a second owner, if applicable, with proper notice made to Rosenbauer America, LLC.

This warranty is conditioned upon normal use and reasonable maintenance of such product; prompt written notice of all defects to Rosenbauer or one of seller's then authorized dealers in the area; no repair or additions there to except by seller or authorized by it; said defect not resulting from misuse, negligence, accident, remount, overloading beyond applicable weight rating by customer or third parties. If any of such conditions are not complied with, this warranty shall become void and unenforceable.

Should repairs become necessary under the terms of the warranty, the extent of that repair shall be determined solely by the seller and shall be performed solely at a Rosenbauer facility or a repair facility designated by seller. The expense of any transportation to or from such repair facility shall be that of the purchaser and is not an item covered by this warranty.

Seller reserves the unrestricted right at any time and from time to time to make changes in the design of and/or improvements on its products without thereby imposing any obligation on itself to make corresponding changes or improvements in or on its products therefore manufactured.

EXCLUSIONS AND LIMITATIONS: This manufacturer's warranty is provided in place of any and all other representations or implied warranties. No person is authorized to make any representations or warranty on behalf of Rosenbauer America or any of its distributors other than set forth in the manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary, incidental or consequential.

Rosenbauer will not be liable for consequential damages and under no circumstances will its liability exceed the price for a defective body. The remedies set forth herein are exclusive and in substitution for all other remedies to which the purchaser would otherwise be entitled.

Rosenbauer will be given a reasonable opportunity to investigate all claims. The purchaser must commence any action arising out of, based upon or relating to agreement or the breach hereof, within twelve (12) months from the date the cause of the action occurred.

NOTE: Surety bond, if required, will cover standard one year warranty period only and will not cover any extended warranties allowed by seller or other component manufacturers.